

Career Compass — Terms of Service

1) Acceptance

By accessing or using Career Compass, you agree to these Terms. If you do not agree, do not use the service.

2) The Service

Career Compass provides educational assessments and guidance features for learners. Results are for informational and career exploration purposes and are not clinical, medical or legal advice.

3) Eligibility & Accounts

You must be capable of entering into a binding agreement, or have consent from a competent person where required. You are responsible for maintaining your account credentials and activity.

4) Acceptable Use

- Do not misuse, disrupt, reverse engineer, scrape, or overload the service.
- Do not upload unlawful, harmful, or infringing content.
- Respect privacy and intellectual property rights of others.

5) Content & IP

We (or our licensors) own the platform and its content. You retain rights in your own content and grant us a limited licence to operate the service. Trademarks and logos may not be used without consent.

6) Fees

Some features may be free; paid features (if any) will be disclosed before purchase. By selecting a paid feature you agree to the stated price and billing terms.

7) Disclaimers

The service is provided “as is”. We do not guarantee uninterrupted or error free operation or that any guidance will guarantee employment, bursaries or acceptance to programmes.

8) Limitation of Liability

To the extent permitted by law, we are not liable for indirect, incidental, special or consequential damages. Our total liability for all claims related to the service will not exceed the amounts you paid (if any) in the 12 months before the claim.

9) Termination

You may stop using the service at any time. We may suspend or terminate for breach, risk, or legal reasons. On termination, certain sections continue (e.g., IP, disclaimers, liability).

10) Privacy

Our processing of personal information is described in our POPIA/Privacy Policy.

11) Changes to the Terms

We may update these Terms. We will post the updated version with an effective date; material changes will be notified where feasible.

12) Governing Law & Disputes

These Terms are governed by the common laws of South Africa. Disputes will be subject to the relative platform (Career Compass), unless a different forum is required by law.

13) Contact

Questions? Email support@careercompass.co.za

Effective: 2025-09-26